



What can we do to help?

Do you have concerns that your child has difficulty learning?
Do you have a child or young person in your family
with special educational needs or disability?
Do you need some information advice or support?

We can...

- Discuss your concerns about special educational needs or disabilities.
- Explain local SEND policies and procedures in Lancashire.
- Assist you with SEND paperwork.
- Liaise between you, your nursery, school or college and other professionals.
- Support you with relevant meetings.
- Explain the legal processes around SEND.
- Signpost you to other sources of support about SEND.

Who are we?

Every local authority in England has to provide an information, advice and support service for families who have a child or young person under the age of 25 with Special Educational Needs or Disabilities.

Who can we help?

Parents and carers of children and young people with SEND.
Young people with SEND (can be supported independently of their parents).
Parents and carers who are concerned that their child may have SEND, but have no diagnosis.

Our contact details.

Helpline Number 0300 123 6706 - open 9 – 5, Monday – Friday.
You can leave a message outside of these times and we will call you back.
Email – information.lineteam@lancashire.gov.uk
www.facebook.com/LancashireSENDinformationAdviceandSupportTeam